

CONSTRUCTION SKILLS QUEENSLAND



Construction Skills Queensland (CSQ) is an independent, not for profit, industry-funded body supporting employers, workers, apprentices, trainees and career seekers in the building and construction industry.

OBJECTIVE

Construction Skills Queensland (CSQ) needed to improve its Source to Contract Lifecycle and Supplier Management processes to operate innovatively and deliver an efficient and connected business model. CSQ's existing business processes were heavily dependent on manual and time-consuming tasks, and adding to this complexity was the reliance on bespoke and legacy systems.

SOLUTION

SaaSAM partnered with CSQ to deliver a tailored Source to Contract Lifecycle solution focussed on automation, compliance, and operational efficiency. Through on-site workshops, we mapped CSQ's processes, identified automation opportunities, removal of some legacy systems dependencies and integration with essential systems to streamline workflows.

The solution significantly reduced manual tasks, ensured contract compliance, and enhanced visibility with centralised data and reporting and provided their suppliers with a seamless supplier experience through a Supplier Guided Procurement Portal.

Overall, the solution has enabled CSQ to automate the scheduling and tendering process for their Annual Training Programs, improve supplier onboarding, improve the management of supplier allocations and funding, and gain visibility of accurate forecasting and measurement of supplier delivery.

BENEFITS

SaaSAM's Source to Contract Lifecycle Automation solution for CSQ delivered an efficient and connected business model with minimal customisation. Being easy to use and removing hidden costs through significantly reducing the volume of manual tasks, meant that CSQ were able to benefit from standardising their processes and utilising automation which has had a transformative and measurable impact on their business

AT A GLANCE CHALLENGES

- Improve operational efficiency.
- Reduce the volume of manual tasks.
- Contract compliance and risk mitigation.
- Seamless supplier experience

BENEFITS

- Measurable operational improvement
- Standardised processes
- Efficient and connected business model
- Seamless Source to Contract Lifecycle Automation



PIETA SIRL

Senior IT Manager, CSQ

“SaaSAM's deep understanding of our needs, strategic planning, and meticulous execution were key to our success. “

For more information on how SaaSAM can streamline your contract management and help achieve your business goals, visit SaaSAM Group at www.saasamgroup.com